



Manufacturer of Blow Molding Machinery · Molds · Automation

JOB DESCRIPTION: FIELD SERVICE MECHANIC

JOB SUMMARY:

Work independently or in teams of two at customer locations worldwide installing, servicing, and troubleshooting extrusion blow molding machinery. When not traveling, work in our plant assembling and testing extrusion blow molding machinery.

JOB DUTIES:

- Professional installation of new Blow Molding Machinery, Blow Molds, Trimming and Take Away Equipment.
- Perform troubleshooting, maintenance and service of complex mechanical, electrical and pneumatic systems at customer locations.
- Instruct customer personnel in training on operation of company equipment including safe operation, maintenance, and repair.
- Work/coordinate with other Technicians assigned to the project in a logical and methodical fashion.
- Provide consistent, accurate informative updates to management regarding project status.
- Provide project report summary detailing project progression and results.
- 35%-50% + travel (domestic and international) required, some weekend work required
- Work onsite at our plant in Fitchburg, MA when not traveling

SKILLS:

- Demonstrate excellent technical, customer service and communication skills on the job with all levels of customer personnel, from production to management.
- Minimum 3 years of experience in a field service capacity or as plant maintenance technician.
- Spanish speaking is a plus.
- Understanding of PLC logic and Mitsubishi Controls.
- Background in plastics processing, mechanical systems, machine electronics, hydraulics.
- Rocheleau Blow Molding Machinery experience is a plus.
- Ability to use a variety of power and hand tools.
- Proficient with use of laptop computer and in MS Office applications.
- Strong communication skills
- Positive attitude
- Valid Driver's License and valid passport, or the ability to obtain a passport

PHYSICAL REQUIREMENTS

- Ability to lift and move 75 pounds
- Ability to withstand extensive walking, standing, crawling under machinery, climbing ladders, bend, stoop, twist and lift overhead
- Near and far vision is required
- Ability to clearly communicate with others